

Right to cancellation

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The customer may cancel his contract declaration within four weeks in writing (e.g. letter, fax, e-Mail) without stating any reason or – if he has received the goods before the end of the deadline, by returning the goods.

The deadline starts after this information is received in writing, however not before the receipt of the goods by the customer. To meet the cancellation deadline, punctually shipment of the cancellation of goods will suffice.

The cancellation must be sent to:

Sunload Mobile Solutions GmbH

Ullsteinstraße 108

12109 Berlin

represented by the general manager Mr Ulrik Schöneberg, ibidem

E-Mail: info@sunload.de

Cancellation consequences

In the event of a valid revocation of this agreement, each party shall return to the respective other party the benefits received and any applicable usage compensation (e.g. interest). If the customer cannot return the received benefits or only partially or only in an impaired condition to Sunload™, he must compensate Sunload™ appropriately. This does not apply to the surrender of the goods, if the impairment of the goods can be exclusively traced back to their inspection – which was not possible in the shop. Also, the customer can avoid his duty to provide compensation for impairment caused by proper use of the goods by not using the goods as his property and by not undertaking anything that might impair its value. Goods that can be returned in packages must be sent at the risk of Sunload™. Goods that cannot be sent in packages will be collected from the customer. The duty to reimburse payments must be satisfied within 30 days. This period starts for you on sending the cancellation declaration or when the customer sends the goods; for Sunload, when these are received.